

**SAHYOG FINCAP PRIVATE LIMITED**  
**GRIEVANCE REDRESSAL**

While we always strive to provide the best of customer service, there may be occasions, when our customers' requirement might not be fully met. Such incidents may please be brought to the notice of the Branch Manager. Details of the Branch Manager are available at respective Branches.

In case of non-resolution of grievances within 7 days to customer's satisfaction, they may escalate their grievance to the Regional Nodal Officer(s) and thereafter to the Principal Nodal Officer after expiry of further 7 days.

**Detail of Regional Nodal Officer is as follows:**

| Name      | Region     | Address, Contact Number & Email ID  |
|-----------|------------|---|
| DEV SINGH | Rajasthan, | SAHYOG FINCAP PRIVATE LIMITED<br>RICCO TIRAHA JAIPUR ROAD<br>SIKAR (RAJ.) 332001<br><a href="mailto:sahyogfincap@gmail.com">sahyogfincap@gmail.com</a><br>Mob. No. 9413337523 |

**Detail of Principle Nodal Officer is as follows:**

| Name             | Address, Contact Number & Email ID   |
|------------------|--|
| BIJAYA KETAN DAS | SAHYOG FINCAP PRIVATE LIMITED<br>G-29 VIJAY LAXMI TOWER CENTRAL SPINE<br>VIDHYADHAR NAGAR JAIPUR (RAJ.)<br>302039<br><a href="mailto:sfpl@sahyogfincap.com">sfpl@sahyogfincap.com</a><br>Mob. No. 9509090811 |

If the resolution of complaint is delayed beyond 1 month of receipt, or the Customer is not satisfied with the reasons of delay conveyed to him/ her, then He/ She may file a complaint with NBFC Ombudsman through the complaint lodging portal of the Ombudsman at <https://cms.rbi.org.in> or through the e-mail or physical mode at following address:

Centralised Receipt and Processing Centre,  
 Reserve Bank of India, 4th Floor, Sector17,  
 Chandigarh - 160017  
 STD Code: 0172  
 Tel. No.: 2721109, 2721011, 2727118 (9:30 am to 5:15 pm)  
 E-mail: [CRPC@rbi.org.in](mailto:CRPC@rbi.org.in)

**For SAHYOG FINCAP PRIVATE LIMITED**

**MR. DEV SINGH**  
 MD & CEO

**MR. BIJAY KETAN DAS**  
 Executive Director